

Cable Chat



What's On TV?

Bloomberg...Channel 251

Up-to-the-minute news from the world's financial markets. Keep track of the day's market moving news so you can make the right investment decisions.

AMC...Channel 28

A comprehensive library of popular movies and a diverse slate of original programming for movie fans. "TV for movie people"

Hottest Hits...Channel 902

Today's hottest hit music from pop, urban, dance, rock and rap.

Local Origination...Channel 4

Offers the community a place to air public service announcements, community events and awareness and an advertising outlet for local businesses and personals. Call 964-8000.

FLIX...Channel 361

Features an exciting blend of popular movies, unedited and commercial-free, from the sixties through the nineties. FLIX is a part of the 10-channel Showtime/The Movie Channel Movie Pak.

Contact Us

2193 NC 99 Hwy South
P O Box 520
Belhaven, NC 27810

Hours

Monday-Friday
8:00 a.m.-4:30 p.m.

Phone

252.964.8000
252.927.8000

Fax

252.964.2211

Email

Questions@goTriCounty.com

On The Web

www.goTriCounty.com
www.goTriCounty.biz

Time-Temperature-Weather

252.927.2000

Call Before You Dig

811

"All Digital"— More Channels, HDTV

Exciting things are in the works for TriCounty Telecom Cable TV. Work has begun to convert to an all digital platform on or around December 1 of this year. This conversion will allow us to provide you more channels, clearer pictures, high definition television and stereo or Dolby Surround Sound when available.

While the expanded channel lineup is not yet finalized, plans are to add Travel Channel, DIY Network, Boomerang, Fox Business, Hallmark, Hallmark Movie Channel, RFD-TV and several Pay-Per-View movie channels, just to name a few. Many of these channels will also be available in high definition.

As part of this upgrade, all subscribers will need a digital receiver connected to each TV on which you want to watch TriCounty Telecom Cable TV. A higher-end receiver will be needed to view high definition programming as well as a high definition TV set. (If you have TVs on which you only care to watch broadcast networks using a roof-top antenna or rabbit ears, please see the back of this newsletter for information on how to obtain coupons for DTV converter boxes.)

As plans progress and lineups and pricing are finalized, we will continue to keep you informed through **Cable Chat**, direct mail and other means of communication.

We know you will be excited about the changes coming your way—we are!!

How To Buy A Basic Digital TV

Since March 2007, all TVs imported into the U.S. or shipped in interstate commerce have been required to have digital tuners. TVs with analog tuners can still be sold but are supposed to be labeled prominently for buyers because of next year's switch to digital. If you are in the market for a new television, you don't have to purchase an expensive, high-definition (HD) set in order to have digital television.

Here are some points to consider if you are shopping for a basic digital TV:

- Expect to spend around \$250 for a 20- to 27- inch standard-definition TV.
- Make sure the set has an ATSC tuner, which is a digital tuner, vs. an NTSC, or analog tuner. Some sets come with both, but the ATSC tuner is the most important. The words "digital monitor", "HDTV monitor", "digital ready" and "HDTV ready" do not mean the set has a digital tuner, although it may.
- If you think you may want to watch television in HD, you will need to have a high-definition receiver in your television set. You will also need an HD receiver provided by TriCounty Telecom Cable TV at an additional cost. (Note: High definition channels will be available after our conversion to an "all digital" network.)

When purchasing a new television, be sure to tell your salesperson if you are interested in high definition channels.

TV Trivia

1. What performer had a half-time show costume malfunction in Super Bowl XXXVIII?
2. What teen runaway began his show biz career as a circus fire eater?
3. What blue-skinned cartoon characters took North America by storm in 1981?
4. What soap opera featured a gothic vampire storyline?
5. How can you get Showtime/The Movie Channel Movie Pak for six months at \$5.95/month?

See answers below

Feature Presentation

The **Favorites** feature allows you to quickly access channels you designate as your **Favorites**.

To add channels to your **Favorites** listings:

- Select **Setup** from the **Main Menu** (Press **Menu** button twice)
- Select **Favorite Lists Setup**
- Use the left/right arrow buttons to highlight the **Heart** indicator.
- Press **OK**. Select the channels you want to add to your **Favorites** list.
- Access your **Favorites** list by pressing **Menu**. Highlight the **Heart** indicator.

To remove a channel from your **Favorites**, highlight it in **Favorite Lists Setup**, press **OK**. The **Heart** disappears and the channel will no longer be designated as a **Favorite**.

Select **Favorites** from the **Main Menu** or **Heart** from the **Quick Menu** to see a list of **Favorites**. You can have up to five **Favorites** lists.

What's the Answer?

1. Janet Jackson
2. Pierce Brosnan
3. The Smurfs
4. Dark Shadows
5. Subscribe to a TriCounty EZ Bundle that includes phone, internet and cable

Notification Of Privacy Rules

TriCounty Telecom is committed to maintaining the confidentiality of our customer's records. FCC regulations regarding CPNI (Customer Proprietary Network Information) were put in place to protect you by protecting specific information concerning your account(s). With this process, each time a change is made to your account (i.e., address change, password change, security question change, etc.), you will receive a postcard in the mail to notify you of the change. In order for us to adhere to the rules for CPNI, the following procedures are in place at TriCounty:

- Account information is discussed only with the member of record.
- Duplicate copies of your bill will only be mailed to the address of record.
- Members who call our office to discuss calls on their bill will need to have the bill in hand for verification purposes OR have a password previously set up for us to validate access to your account.
- When you visit our office to obtain a copy of your billing statement or discuss billing details, a valid government issued picture ID is required. Information will be discussed or provided only to the account holder of record.
- If you wish to set up a PIN (personal identification number) for someone **other than the account holder** (i.e. spouse, child, etc.) to have the authority to act on your account, please indicate that on the enclosed document "Customer PIN (Password) Request" and return it to our office. The PIN number you choose will be added to your account in our billing system and will be used to verify appropriate access to your records.

What The Digital Transition Means To You...

On February 17, 2009, TV stations will cease broadcasting in analog and switch to all-digital signals. Analog TV sets not connected to cable, satellite or other pay-TV service (in other words, TVs that use an antenna or rabbit ears for over-the-air TV) will need a digital converter box after February 17.

Analog-only TVs connected to TriCounty Telecom's cable television service should continue to work after the transition. Since TriCounty Telecom is upgrading to an all digital platform, you will need a digital receiver from TriCounty Telecom for each TV connected to cable TV service. (See story on front page.) Analog-only TVs also should continue to work as before to receive low-power, Class A or translator TV stations and with gaming consoles, VCRs, DVD players and similar products.

The federal government is offering discount coupons for viewers who need to purchase converter boxes for analog TV sets connected to antennas or rabbit ears. **Note: These coupons are for analog TVs connected to antennas/rabbit ears, not TriCounty Telecom Cable TV service.** More information on the DTV transition is available at www.DTV.gov or by contacting TriCounty Telecom at 252.964.8000 or www.gotricounty.biz/cabletv-hdtv.htm. For discount coupons, visit www.dtv2009.gov or call 1.888.DTV.2009 (1.888.388.2009).



Don't Forget!!!
Daylight Savings Time Ends
Sunday, November 2 at 2 a.m.